



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS UNITED STATES PATENT AND TRADEMARK OFFICE WASHINGTON, D.C. 20231 www.uspto.gov

FIRST NAMED APPLICANT APPLICATION NUMBER FILING/RECEIPT DATE

ATTORNEY DOCKET NUMBER

10/005.828

12/03/2001

Michael Wayne Brown

AUS920010948US1

CONFIRMATION NO. 3123

FORMALITIES LETTER

OC000000007268374*

Inthia S. Byrd International Business Machines Corporation Intellectual Property Law Department 11400 Burnet Road Austin, TX 78758

Date Mailed: 01/04/2002

NOTICE TO FILE CORRECTED APPLICATION PAPERS

Filing Date Granted

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given TWO MONTHS from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

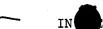
- Substitute drawings in compliance with 37 CFR 1.84 because:
 - Drawings must be reasonably free from erasures and must be free from alterations, overwritings, interlineations, folds, and copy marks.

A copy of this notice <u>MUST</u> be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY



UNITED STATES PATENT AND T

PATENT 10/005,828 MARK OFFICE

Confirmation No.:

0300

In re application of

Michael W. Brown et al. : 3123

Serial No.:10/005,828

: Group Art Unit:2643

Filed: 12/3/2001

Intellectual Property

Title: Expert Hold Queue Management

Law Department

: International Business

Machines Corporation

: 11400 Burnet Road

Austin, Texas 78758

January 30, 2002

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D. C. 20231 on January 29, 2002

Martha Hersta

Martha Acosta

Date

NOTICE TO FILE CORRECTED APPLICATION PAPERS
SUBSTITUTE DRAWINGS IN COMPLIANCE WITH 37 CFR 1.84
TRANSMITTAL OF FORMAL DRAWINGS

Assistant Commissioner of Patents Washington, D. C. 20231 Sir:

In response to the PTO request dated 1/4/2002. requesting the Notice to File Corrected Application Papers.

Please substitute the attached formal drawings (6) for the informal drawings.

Should there be any comparison or other fee involved in the substitution of the drawings, kindly charge Deposit Account No. 09-0451. A duplicate copy of this document is attached in the event the deposit account is charged.

Respectfully submitted,

Cynthia S. Byrd

Registration No. 39,365

Intellectual Property Law Dept.

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